The Village Charter School Williams Uniform Complaint Form

The Williams Complaint Form is for local educational agencies (LEAs) to make available to anyone, especially parents, guardians, pupils and/or teachers, who wants to file a complaint regarding Williams-related issues. A Williams issue concerns deficiencies related to instructional materials, conditions of facilities that are not maintained in a clean or safe manner or in good repair, and/or teacher vacancy or misassignment. This form contains elements required by California Education Code (EC) Section 35186 and California Code of Regulations, Title 5 (5 CCR) sections 4600- 4687.

California Education Code (EC) Section 35186 created a procedure for the filing of complaints concerning deficiencies related to instructional materials, conditions of facilities that are not maintained in a clean or safe manner or in good repair, and teacher vacancy or misassignment. The complaint and response are public documents as provided by statute. Complaints may be filed anonymously. However, if you wish to receive a response, you must provide the following contact information.

Respo	nse requested: \square Yes \square No
Name	(Optional):
	ng Address (Optional):
Phone	Number (Optional):
Issue o	of Complaint (please check all that apply):
1.	Textbooks and Instructional Materials
	☐ A pupil, including an English learner, does not have standards-aligned textbooks or instructional materials or state-adopted or district-adopted textbooks or other required instructional materials to use in class.
	\Box A pupil does not have access to textbooks or instructional materials to use at home or after school. This does not require two sets of textbooks or instructional materials for each pupil.
	□ Textbooks or instructional materials are in poor or unusable condition, have missing pages, or are unreadable due to damage. A pupil was provided photocopied sheets from only a portion of a textbook or instructional materials to address a shortage of textbooks or instructional materials.
2.	Facility Conditions
	□ Condition poses an urgent or emergency threat to the health or safety of students or staff, including: gas leaks, nonfunctioning heating, ventilation, fire sprinklers or air conditioning systems, electrical power failure, major sewer line stoppage, major pest or vermin infestation, broken windows or exterior doors or gates that will not lock and that pose a security risk, abatement of hazardous materials previously undiscovered that pose
	an immediate threat to pupils or staff, structural damage creating a hazardous or uninhabitable condition, and any other emergency conditions the school district

determines appropriate. A school restroom has not been maintained or cleaned regularly,
is not fully operational and has not been stocked at all times with toilet paper, soap, and
paper towels or functional hand dryers
☐ The school has not kept all restrooms open during school hours when pupils are not in
classes and has not kept a sufficient number of restrooms open during school hours when
pupils are in classes.
Teacher Vacancy or Misassignment
$\hfill\Box$ Teacher Vacancy - A semester begins and a teacher vacancy exists. (A teacher vacancy
is a position to which a single designated certificated employee has not been assigned at
the beginning of the year for an entire year or, if the position is for a one-semester course,
a position to which a single designated certificated employee has not been assigned at the
beginning of a semester for an entire semester.)
☐ Teacher Misassignment - A teacher who lacks credentials or training to teach English
learners is assigned to teach a class with more than 20 percent English learner pupils in
the class.
☐ Teacher Misassignment - A teacher is assigned to teach a class for which the teacher
lacks subject matter competency.
Date of Problem:
Location of problem: School name:
Address:
Room number:
Course or Grade Level and Teacher Name:
Describe specific nature of the complaint in detail. You may include as much text as
necessary (please use additional pages):
Please file this complaint with the principal of the school or his/her designee in which the
complaint occurred.
Location:
Address:

3.

A complaint about problems beyond the authority of the principal shall be forwarded within 10 working days to the appropriate school district official for resolution.